REPORT OF THE TRUSTEES AND UNAUDITED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2016 FOR

FULHAM GOOD NEIGHBOUR SERVICE



Kings Mill Partnership 75 Park Lane Croydon Surrey CR9 1XS

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REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2016

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31 March 2016. The trustees have adopted the provisions of the Statement of Recommended Practice (SORP) 'Accounting and Reporting by Charities' issued in March 2005.

REFERENCE AND ADMINISTRATIVE DETAILS

Registered Company number 05639340 (England and Wales)

Registered Charity number 1113752

Registered office 70 Rosaline Road Fulham London SW6 7QT

Trustees

R J E Fryer Ms S M O'Neill R J Fawcett Mrs J H Whittle J Akowuah Ms S C Nicholl-Carne Ms L Payne Ms D M Maines T Reith Chairperson Vice-chairperson Honorary Treasurer

> - appointed 12.7.16 - resigned 24.5.16

Independent examiner Kings Mill Partnership 75 Park Lane Croydon Surrey CR9 1XS

STRUCTURE, GOVERNANCE AND MANAGEMENT

The Trustee Board presents its report together with the financial statements of the company for the year ended 31st March 2016

Introduction from the Chair, Robert Fryer

I am pleased to introduce our annual report in this, our 50th anniversary year. We have a great legacy of service to our local community which informs our continuing and developing work.

Our new Director, Krzysztof ("Chris") Mikata-Pralat, started with us in March 2016. We have two new trustees this year who bring additional experience and knowledge to the board.

The number of beneficiaries for whom we have offered help has increased substantially over the year, as has the number of our volunteers. The total number of 'jobs' completed in the period has increased by nearly 40%. We have plans in place to increase further our reach into the community.

I would like to thank all who contribute to our work. We are well set for the challenges ahead - hopefully for another 50 years.

The Charity's Aims

Our aims are to provide practical assistance to the people of Fulham in their own homes or elsewhere necessitated by age, illness, infirmity, disability or other need. Reference to Fulham means the area of the former Metropolitan Borough of Fulham as constituted on 31 March 1965 and its surrounding areas.

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2016

We provide services which any good neighbour would:

• odd jobs

• escort to appointments

- gardeningDIY
- medicine collection
- accompany shopping
- take care of pets
- emergency shopping
- letter posting
- reading
 - befriending

Our free services are delivered by local volunteers, many of whom are older people. We also run a dedicated befriending scheme and a range of social clubs to help beat isolation and loneliness. We provide these services on a regular or ad hoc basis.

Review of Developments, Activities and Achievements

These activities are largely possible thanks to the grant received from the London Borough of Hammersmith and Fulham via the 3rd Sector Investment Fund.

Practical Help and Befriending

Our volunteers undertook nearly 500 practical tasks in our clients' own homes. We continued to take part in a befriending project called 'Beating Isolation', funded by The Big Lottery Fund, in conjunction with two other local charities: Bishop Creighton House and Hammersmith and Fulham Mind.

Social Clubs

Our monthly Silver Club continued to grow thanks to the hospitality and generosity of the Hollywood Arms staff and members of the Fulham and Chelsea Women's Institute.

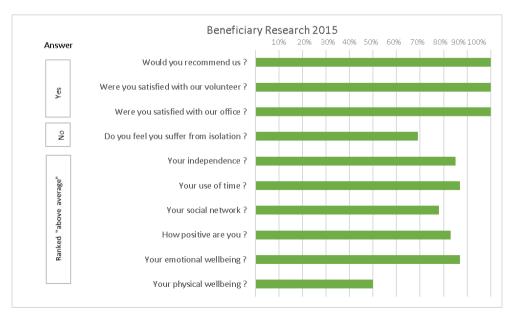
We offer a weekly Reachout Social Club on Wednesday afternoons at Rosaline Hall and trialled two Travelling Reachouts at sheltered housing schemes in December 2015.

Gardening and Decorating

Our gardening and decorating project continues to be one of our services in highest demand. In addition to our practical work mentioned above, we undertook gardening and decorating projects for over 100 local older and/or disabled clients. Thanks to the support of The Daisy Trust we were able to acquire a cargo bike to travel to assignments with our equipment. We have received considerable practical support from corporate volunteers at Assael Architecture for which we are very grateful.

Achievements, recent developments and plans for future activities

A beneficiaries' survey conducted with over 30 clients in December 2015 gave the following results:



REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2016

Thanks to the generous legacy of Nina Dobosharevich, a veteran of the 2nd World War, a local resident and a long-term client, the charity is in a strong position to deliver increasing services to the community in future years. The trustees have started a conversation on the best use of this legacy.

We plan to offer space at Rosaline Hall at a subsidised rate to local groups working with older people. The charity invested in promotional materials during the period:

- a video, which is accessible on our website www.fulhamgoodneighbours.org
- bookmarks and information leaflet
- banners to attract new clients and volunteers

In March 2016 we started a monthly e-newsletter, which we hope will enable us to keep in touch with our clients, volunteers and supporters.

We see our work as part of a bigger effort to address needs in the community and therefore became members of both Age Action Alliance and the Small Charities Coalition.

Constitution and Organisation

The charity is governed by its Memorandum and Articles of Association which provide for:

- With his or her consent, the Mayor of the London Borough of Hammersmith and Fulham to be president of the society - The election of a Trustee Board including an Honorary Secretary, an Honorary Treasurer and an Assistant Honorary Treasurer and up to seven other members.

For the purposes of charity law, the Trustee Board is the executive trustee body of the charity. The "Trustees" and President perform non-executive roles and are regarded as custodian trustees.

Investments

There are no specific restrictions placed on the trustees' powers of investment by the constitution.

Statement on Public Benefit

The Trustees have paid due regard to the guidance on public benefit produced by The Charity Commission and are confident that the work of the charity meets all the criteria for public benefit.

Risk

The Trustees believe that risks to the organisation and its property are adequately covered by its insurance and reserves. Our reserves are a mix of designated funds and free reserves. Those funds designated for a specific purpose are retained as such until that purpose is fulfilled.

Reserves Policies

Our policy is that free reserves should provide the charity with adequate financial stability and the means for it to meet its charitable objectives for the foreseeable future.

The trustees intend, as a minimum, to maintain the charity's free reserves at a level which is at least equivalent to three years' net operational expenditure, taking into account realistic funding streams.

The trustees review the amount of free reserves that are required to ensure that they are adequate to fulfil the charity's continuing obligations on a bi-monthly basis.

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2016

STRUCTURE, GOVERNANCE AND MANAGEMENT

Accounts

The Trustee Board is required under the terms of certain grants received by the charity to produce financial statements each financial year which give a true and fair view of the state of affairs of the charity and of its financial activities for the that year. In preparing those financial statements, the Trustee Board is required to:

- select suitable accounting policies and apply them consistently;

- make judgements and estimates that are reasonable and prudent;

- prepare the financial statements on the going concern basis unless it is inappropriate to assume that the charity will continue in business.

The Trustee Board is responsible for keeping proper accounting records which disclose, with reasonable accuracy, at any time the financial position of the charity. They are also responsible for safeguarding the assets of the charity and for taking reasonable steps for the prevention and detection of fraud or other irregularities.

So far as the Trustee Board are aware, there is no relevant information of which the charity's Independent Examiner is unaware and they have taken all of the steps necessary that they ought to have taken as Trustees in order to make themselves aware of any relevant information and to establish that the Independent Examiner is aware of that information. The financial statements were prepared in accordance with the small company regime (Section 419(2) of the Companies Act 2006).

Approved by order of the board of trustees on and signed on its behalf by:

R J Fawcett - Treasurer

I report on the accounts for the year ended 31 March 2016 set out on pages five to fourteen.

Respective responsibilities of trustees and examiner

The charity's trustees (who are also the directors for the purposes of company law) are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year (under Section 144(2) of the Charities Act 2011 (the 2011 Act)) and that an independent examination is required. The charity's gross income exceeded £250,000 and I am qualified to undertake the examination by being a qualified member of Institute of Chartered Accountants in England and Wales.

Having satisfied myself that the charity is not subject to audit under company law and is eligible for independent examination, it is my responsibility to:

- examine the accounts under Section 145 of the 2011 Act
- to follow the procedures laid down in the General Directions given by the Charity Commission (under Section 145(5)(b) of the 2011 Act); and
- to state whether particular matters have come to my attention.

Basis of the independent examiner's report

My examination was carried out in accordance with the General Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently no opinion is given as to whether the accounts present a 'true and fair view ' and the report is limited to those matters set out in the statements below.

Independent examiner's statement

In connection with my examination, no matter has come to my attention:

- (1) which gives me reasonable cause to believe that, in any material respect, the requirements
 - to keep accounting records in accordance with Section 386 and 387 of the Companies Act 2006; and
 - to prepare accounts which accord with the accounting records, comply with the accounting requirements of Sections 394 and 395 of the Companies Act 2006 and with the methods and principles of the Statement of Recommended Practice: Accounting and Reporting by Charities

have not been met; or

(2) to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Romit Basu FCA Institute of Chartered Accountants in England and Wales Kings Mill Partnership 75 Park Lane Croydon Surrey CR9 1XS

Date:

STATEMENT OF FINANCIAL ACTIVITIES FOR THE YEAR ENDED 31 MARCH 2016

	Not es	Unrestricted Funds £	Restricted fund £	2016 Total funds £	2015 Total funds £
INCOMING RESOURCES					
Incoming resources from generated funds					
Voluntary income	2	607,045	-	607,045	22,372
Investment income	3	1,611	-	1,611	894
Other incoming resources	4		53,102	53,102	57,378
Total incoming resources		608,656	53,102	661,758	80,644
RESOURCES EXPENDED Costs of generating funds					
Costs of generating voluntary income	5	40,825	53,102	93,927	78,627
Governance costs	7	1,309	-	1,309	1,590
Other resources expended		2,994		2,994	479
Total resources expended		45,128	53,102	98,230	80,696
NET INCOMING/(OUTGOING) RESOURCES		563,528	-	563,528	(52)
RECONCILIATION OF FUNDS					
Total funds brought forward		591,635	-	591,635	591,687
TOTAL FUNDS CARRIED FORWARD		1,155,163		1,155,163	591,635

The notes form part of these financial statements

BALANCE SHEET AT 31 MARCH 2016

FIXED ASSETS Tangible assets Investments	Notes 11 12	2016 £ 473,132 405,000 878,132	2015 £ 472,581 105,000 577,581
CURRENT ASSETS Debtors Cash at bank and in hand	13	2,353 279,281 281,634	1,539 29,757 31,296
CREDITORS Amounts falling due within one year	14	(4,603)	(17,242)
NET CURRENT ASSETS		277,031	14,054
TOTAL ASSETS LESS CURRENT LIABILITIES		1,155,163	591,635
NET ASSETS		1,155,163	591,635
FUNDS Unrestricted funds:	16		
General fund Property fund - office premises		124,609 1,030,554	121,081 470,554
Restricted funds:		1,155,163	591,635
TOTAL FUNDS		1,155,163	591,635

The notes form part of these financial statements

BALANCE SHEET - CONTINUED AT 31 MARCH 2016

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31 March 2016.

The members have not required the charitable company to obtain an audit of its financial statements for the year ended 31 March 2016 in accordance with Section 476 of the Companies Act 2006.

The trustees acknowledge their responsibilities for

- (a) ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and
- (b) preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

These financial statements have been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small charitable companies and with the Financial Reporting Standard for Smaller Entities (effective January 2015).

The financial statements were approved by the Board of Trustees on and were signed on its behalf by:

R J E Fryer -Trustee

Ms S M O'Neill -Trustee

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2016

1. ACCOUNTING POLICIES

Accounting convention

The financial statements have been prepared under the historical cost convention, with the exception of investments which are included at market value, and in accordance with the Financial Reporting Standard for Smaller Entities (effective April 2008), the Companies Act 2006 and the requirements of the Statement of Recommended Practice, Accounting and Reporting by Charities.

Prior year adjustment

Some of the items included under Incoming Resources have been reclassified in the 2015 accounts from Voluntary Income to Other Incoming Resources. This has no effect on the total Incoming Resources, which amount remains unchanged.

Exemption from preparing a cash flow statement

Exemption has been taken from preparing a cash flow statement on the grounds that the charitable company qualifies as a small charitable company.

Incoming resources

All incoming resources are included on the Statement of Financial Activities when the charity is legally entitled to the income and the amount can be quantified with reasonable accuracy.

Cash donations, gifts, legacies and collections are treated as income in the year in which they are received. Income from special events is included in the income and expenditure account in the year the event takes place.

Income from investments and covenanted income including, where appropriate, imputed tax credits are accounted for on a receivable basis.

Voluntary help is not included in the financial statements.

Resources expended

Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

Fixed assets for charity use

Fixed assets, other than office premises, are stated at cost less provision for depreciation at 25% per annum on cost.

Freehold property, which represents the Charity's office premises, is stated at cost in accordance with the Statement of Recommended Practice. The freehold property is not depreciated. Instead, the cost of repairs is charged to the Income and Expenditure Account in the year in which it is incurred.

Taxation

The charity is exempt from corporation tax on its charitable activities.

NOTES TO THE FINANCIAL STATEMENTS - CONTINUED FOR THE YEAR ENDED 31 MARCH 2016

1. ACCOUNTING POLICIES - continued

Fund accounting

Restricted funds

Where a donor has specified a particular purpose for a grant or donation, the income is shown as restricted income in the Statement of Financial Activities. Any such income unexpended at the year end is shown as a restricted fund in the balance sheet. Where grants are received to fund capital expenditure the assets acquired, after any depreciation, are shown as an expendable endowment fund.

Designated funds

Where funds held for general purposes are allocated by the trustees for specific future uses they are transferred to a designated fund. Expenditure for the purposes specified is deducted from those funds and the unexpended balance is shown as part of unrestricted funds in the balance sheet. If the trustees decide that such funds are no longer needed for the purposes specified the balance of the fund is transferred to general unrestricted funds.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

2. VOLUNTARY INCOME

3.

	2016	2015
	£	£
Donations	2,948	4,220
Gift aid	3,224	3,702
Legacies	585,150	2,957
Donations - group work	3,643	2,550
Other income - rent receivable	12,080	8,943
	607,045	22,372
INVESTMENT INCOME		
	2016	2015
	£	£
Deposit account interest	709	-
Charity money management	-	644
National Savings income bonds	316	250
Scottish Widows	586	-
	1,611	894

NOTES TO THE FINANCIAL STATEMENTS - CONTINUED FOR THE YEAR ENDED 31 MARCH 2016

4. OTHER INCOMING RESOURCES

	2016	2015
	£	£
LB of Hammersmith & Fulham	45,000	38,123
Mental Health Project	2,000	1,500
H & F Mind Project income	1,902	1,133
Other income	200	1,759
Dr Edwards & Bishop Kings	-	11,787
All Saints Fulham	2,000	1,500
Daisy Trust	2,000	1,576
	53,102	57,378

Some of the items included in the 2015 figures have been reclassified.

5. COSTS OF GENERATING VOLUNTARY INCOME

	2016	2015
	£	£
Support costs	93,927	78,627

6. SUPPORT COSTS

	Management	Other	Totals
	£	£	£
Costs of generating voluntary income	76,847	17,080	93,927
Other resources expended		2,930	2,930
	76,847	20,010	
	70,847	20,010	96,857

Support costs, included in the above, are as follows:

NOTES TO THE FINANCIAL STATEMENTS - CONTINUED FOR THE YEAR ENDED 31 MARCH 2016

6. SUPPORT COSTS - continued

Other

			2016	2015
	Costs of			
	generating	Other		
	voluntary	resources		
	income	expended	Total	Total
			activities	activities
	£	£	£	£
Rates and water	2,173	-	2,173	2,180
Insurance	1,335	-	1,335	987
Telephone	1,802	-	1,802	2,156
Postage and stationery	1,885	-	1,885	1,105
Sundries	2,200	-	2,200	1,090
Training and recruitment	1,054	-	1,054	1,273
Volunteer expenses	340	-	340	391
Utilities and cleaning	1,591	-	1,591	2,184
Repairs and Maintenance	1,981	-	1,981	1,472
Project costs	1,635	-	1,635	1,911
Depreciation of tangible fixed assets	1,084	-	1,084	676
Publicity		2,930	2,930	479
	17,080	2,930	20,010	15,904

7. GOVERNANCE COSTS

	2016	2015
	£	£
Independent examination fee	1,309	1,200
Hospitality and AGM expenses	<u> </u>	390
	1,309	1,590

8. NET INCOMING/(OUTGOING) RESOURCES

Net resources are stated after charging/(crediting):

	2016	2015
	£	£
Depreciation - owned assets	1,084	676

9. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31 March 2016 nor for the year ended 31 March 2015.

Trustees' expenses

There were no trustees' expenses paid for the year ended 31 March 2016 nor for the year ended 31 March 2015.

NOTES TO THE FINANCIAL STATEMENTS - CONTINUED FOR THE YEAR ENDED 31 MARCH 2016

10. STAFF COSTS

Wages and salaries Social security costs	2016 £ 72,937 3,910	2015 £ 59,625 3,577
	76,847	63,202
The average monthly number of employees during the year was as follows:		
Full-time Part-time	2016 1 3	2015
	4	3

No employees received emoluments in excess of £60,000.

11. TANGIBLE FIXED ASSETS

	Freehold property £	Fixtures and fittings £	Computer equipment £	Totals £
COST At 1 April 2015 Additions	470,554	2,301 	~ 6,068 	478,923 1,635
At 31 March 2016	470,554	3,936	6,068	480,558
DEPRECIATION At 1 April 2015 Charge for year At 31 March 2016		1,845 561 2,406	4,497 523 5,020	6,342 1,084 7,426
NET BOOK VALUE At 31 March 2016	470,554	1,530	1,048	473,132
At 31 March 2015	470,554	456	1,571	472,581

NOTES TO THE FINANCIAL STATEMENTS - CONTINUED FOR THE YEAR ENDED 31 MARCH 2016

12. FIXED ASSET INVESTMENTS

	Listed	Unlisted	
	investments	investments	Totals
	£	£	£
MARKET VALUE			
At 1 April 2015	-	105,000	105,000
Additions	200,000	100,000	300,000
At 31 March 2016	200,000	205,000	405,000
NET BOOK VALUE			
At 31 March 2016	200,000	205,000	405,000
At 31 March 2015		105,000	105,000

These investments are held primarily to provide an investment return for the charity.

There were no investment assets outside the UK.

13. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2016	2015
	£	£
Other debtors	1,000	1,000
Gift Aid	678	539
Prepayments	675	
	2,353	1,539

14. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2016 £	2015 £
Other creditors	1,382	1,381
Accruals and deferred income	3,221	15,861
	4,603	17,242

NOTES TO THE FINANCIAL STATEMENTS - CONTINUED FOR THE YEAR ENDED 31 MARCH 2016

15. ANALYSIS OF NET ASSETS BETWEEN FUNDS

			2016	2015
	Unrestricted	Restricted	Total funds	Total funds
	Funds	fund		
	£	£	£	£
Fixed assets	473,132	-	473,132	472,581
Investments	405,000	-	405,000	105,000
Current assets	281,634	-	281,634	31,296
Current liabilities	(4,603)		(4,603)	(17,242)
	1,155,163	-	1,155,163	591,635

16. MOVEMENT IN FUNDS

	N	et movement	Transfers	
	At 1.4.15	in funds	between funds	At 31.3.16
	£	£	£	£
Unrestricted funds				
General fund	121,081	563,528	(560,000)	124,609
Property fund - office premises	470,554	-	560,000	1,030,554
	591,635	563,528	-	1,155,163
TOTAL FUNDS	591,635	563,528	-	1,155,163

Net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds General fund	608,656	(45,128)	563,528
Restricted funds Restricted fund	53,102	(53,102)	-
TOTAL FUNDS	661,758	(98,230)	563,528

Transfers between funds

During the course of the year, following a resolution agreed by the board, the Charity transferred £560,000 from the General Fund to the Property Fund. This transfer is to enable the Charity to have sufficient available funds when a new property is acquired.

DETAILED STATEMENT OF FINANCIAL ACTIVITIES FOR THE YEAR ENDED 31 MARCH 2016

	2016 £	2015 £
INCOMING RESOURCES		
Voluntary income		
Donations Gift aid	2,948 3,224	4,220 3,702
Legacies	585,150	2,957
Donations - group work	3,643	2,550
Other income - rent receivable	12,080	8,943
	607,045	22,372
Investment income	709	
Deposit account interest Charity money management	-	- 644
National Savings income bonds	316	250
Scottish Widows	586	
	1,611	894
Other incoming resources		
LB of Hammersmith & Fulham	45,000	38,123
Mental Health Project H & F Mind Project income	2,000 1,902	1,500 1,133
Other income	200	1,759
Dr Edwards & Bishop Kings	-	11,787
All Saints Fulham	2,000	1,500
Daisy Trust	2,000	1,576
	53,102	57,378
Total incoming resources	661,758	80,644
RESOURCES EXPENDED		
Governance costs		
Independent examination fee Hospitality and AGM expenses	1,309	1,200 390
	1,309	1,590
Other resources expended HMRC Interest	64	-
Support costs		
Management Wages	72,937	59,625
Carried forward	72,937	59,625

This page does not form part of the statutory financial statements

DETAILED STATEMENT OF FINANCIAL ACTIVITIES FOR THE YEAR ENDED 31 MARCH 2016

	2016	2015
	£	£
Management	~	~
Brought forward	72,937	59,625
Social security	3,910	3,577
		- ,
	76,847	63,202
Other	,	,
Rates and water	2,173	2,180
Insurance	1,335	987
Telephone	1,802	2,156
Postage and stationery	1,885	1,105
Sundries	2,200	1,090
Training and recruitment	1,054	1,273
Volunteer expenses	340	391
Utilities and cleaning	1,591	2,184
Repairs and Maintenance	1,981	1,472
Publicity	2,930	479
Project costs	1,635	1,911
Fixtures and fittings	561	152
Computer equipment	523	524
	20,010	15,904
Total resources expended	98,230	80,696
Net income/(expenditure)	563,528	(52)

This page does not form part of the statutory financial statements