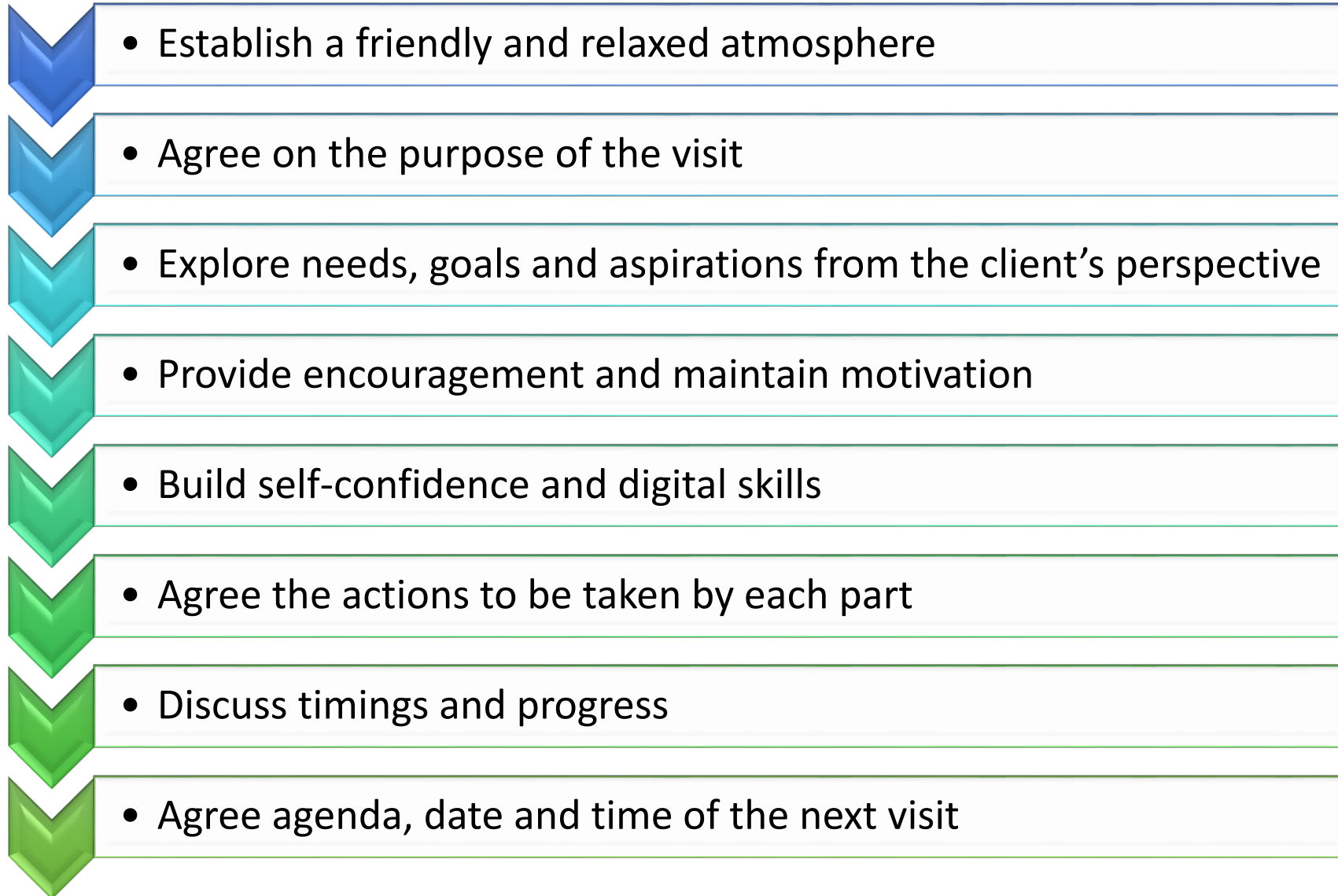


Client Visit Overview

- 
- Establish a friendly and relaxed atmosphere
 - Agree on the purpose of the visit
 - Explore needs, goals and aspirations from the client's perspective
 - Provide encouragement and maintain motivation
 - Build self-confidence and digital skills
 - Agree the actions to be taken by each part
 - Discuss timings and progress
 - Agree agenda, date and time of the next visit